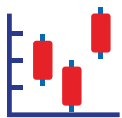


# Empowering DLA Organizations with Comprehensive ERM & A-123 Support

## Introduction

The Defense Logistics Agency's (DLA's) enterprise risk management (ERM) project management office (PMO) sought support to mature its capabilities and establish a comprehensive ERM & OMB Circular No. A-123 (A-123) program across DLA organizations, including human resources (J1), acquisition (J7), and finance (J8). Not only did the DLA seek to drive enhanced risk management and internal control activities, cohesive communication, and collaboration to ensure a culture of risk-informed decision-making, but it also needed an easier way to streamline processes; foster consistency; and provide expert guidance for effective risk identification, assessment, and mitigation strategies.

At MDC Global Solutions, our mission is to enhance the operational resilience of DLA organizations through leading risk management practices and adherence to OMB A-123 standards. We support DLA with implementing ERM across all divisions, including human resources, acquisition, finance, installation management, and transformation, among others. Our comprehensive support spans the entirety of the business cycle, with a hands-on approach for enterprise business cycle owners, risk and internal control administrators, and assessable unit managers. This involves facilitating every step towards fulfilling annual statement-of-assurance requirements and ensuring DLA's Risk Management and Internal Control (RMIC) program is executed flawlessly.



MDC also offered in-depth analysis and revision of corrective action plans (CAPs) related to any findings and recommendations to drive financial process optimization, internal control enhancement, compliance management, audit preparation, financial systems integration, risk management, and performance analysis.



## Our Impact

We applied our innovative top-down, risk-based approach to support ERM PMO in establishing a strong foundation as we implement RMIC. Through our unwavering

commitment, we empower clients like DLA to achieve and maintain the highest standards of compliance, efficiency, and risk management.

**Our concerted dedication to excellence in ERM has yielded four notable accomplishments, setting a new standard in our partnership with DLA:**



**Streamlined Metrics Reporting:** Our creation of a comprehensive comparative analysis visual, under the internal control branch chief's guidance, has significantly streamlined managing SOA reporting requirements.



**Enhanced Operational Efficiency:** By completing assessments of DLA's internal control environment and providing recommendations for process improvements to meet Secretary of Defense (SECDEF) requirements, we've laid the groundwork for sustainable operational excellence.



**Robust Risk Management:** Our innovative top-down approach to support DLA's risk assessment provides a holistic view of risks and controls across assessable units, allowing DLA to focus on the most significant risks and controls, and accelerate audit remediation efforts.



**Effective Knowledge Sharing:** Through the development of effective communication products such as presentations, workshops, and training materials, MDC helped ERM PMO develop a productive risk management program with a commitment to transparency and continuous process improvement.

These achievements reflect our unyielding commitment to not only meeting but exceeding the expectations of our stakeholders, thus ensuring DLA's continued success and resilience in an evolving operational landscape.



## Conclusion

In conclusion, MDC's impact on DLA's ERM A-123 implementation efforts has been significant, setting a new standard for excellence in partnership. Through streamlined metrics reporting, enhanced operational efficiency, robust risk management, and effective knowledge sharing, MDC has demonstrated a steadfast commitment to exceeding expectations and ensuring DLA's success and resilience.

To take the next steps in optimizing your organization's risk management and internal control activities, please reach out to [businessdevelopment@mdc-llc.com](mailto:businessdevelopment@mdc-llc.com). We look forward to continuing our collaborative journey towards operational excellence.